



GEM GROUP OF COMPANIES

An ISO Certified Cleaning Company

**GEM Clean LLC | GULF Mate
Al Yarmook Cleaning Services**



Our business is making your business shine

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About Us



GEM Group of companies, was incorporated in 1999, and has completed over 20 years of successful track record in the U.A.E. With modest beginnings, we have grown into a family of over 700+ employees, who are making rapid strides in their endeavor to become a total service provider for all your cleaning requirements. Our well-trained associates are well equipped with tools and machinery, to execute quality work. Team Gem always delivers each services with utmost professionalism and expertise.

Our Valued patrons include some of the best names in the mall management, Government entities, Educational institutions, Hotels & Resorts and private clients, who will vouch for our quality service standards, and continuously being able to meet up with client's expectations, by providing cost effective solutions in the commercial and residential projects that we manage.

GEM CLEAN LLC is also accredited with ISO 9001:2005

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Our Vision

Our vision is become the leading cleaning service company of choice in the region. To lead the cleaning service industry through outstanding customer service, training and meticulous

Our Mission

To provide an exceptional cleaning service that exceeds our customer's expectations.



Why use our services?

Unbeatable Track Record: We have been successfully providing the best and most efficient cleaning services to many of clients for over 20 years. Whatever your cleaning needs, you can rely on us to always deliver a great job. **Strong customer focus for existing & new clients:** From the Managing Director, through all layers of the company exceeding your expectations is at the core of our business. This commitment to customer service has ensured a very high level of customer retention over the years. **Affordable Cleaning Solutions:** We realize every client has different needs. That's why we provide you with the flexibility to choose from our complete cleaning package or customize to suit your needs and or budget.

Meticulous Quality Control & Safety Protocols: Ensure very high levels of quality control is a key part of our cleaning service. We have developed clearly defined processes and systems to ensure your premises is cleaned to perfection each and every day.

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Our Core Values

❖ Teamwork

Working cooperatively and efficiently together to achieve the common goal of providing value to our customers and to sustain profitable growth.

❖ Service Excellence

Delivering what we promise and adding value beyond what is expected. Building customer loyalty not just satisfaction.

❖ Respect

We treat co-workers and customers with appreciation, kindness and politeness keeping personal opinions of others private and not engaging in any form of gossip. We respect the policies, the people we work with, the company, its assets & ourselves.

❖ Integrity

Demonstrating honesty and truthfulness.

❖ Accountability

Taking responsibility to complete your tasks, to perform the duties required by your job and to be present for your shifts in order to fulfill and further the goals of the company.

❖ Reliability

Being punctual and dependable resulting in being committed to the team, our customers, and the company.

❖ Pursue Growth & Learning

We are committed to improving ourselves personally and professionally which will lead to greater opportunities in the company and healthier relationships.

❖ Professionalism

Adhering to the company's standards and expectations in regard to appearance, attitude, behavior and performance when dealing with coworkers and customers.

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Our services includes

Gem Cleaning specializes in commercial cleaning services conveniently offered services 24 x 7 days a week



Building cleaning services



Post construction cleaning services



Contractual office cleaning services



Floor care services



Concierge services



Casual staff for the hotels



School cleaning & bus attendant services



Contractual cleaning at the malls & showrooms



Adhoc cleaning services



Facade cleaning services



Sanitization services



General Cleaning

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Our Team

To provide an exceptional cleaning service that exceeds our customer's expectations



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Few of our valued patrons



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